

Kitchen Design Gallery - Cabinetry Service & Warranty Technician

Pay: \$25.00 - \$30.00 per hour

Job Overview:

The Cabinetry Service & Warranty Technician is responsible for diagnosing, repairing, and completing post-installation cabinet service work. This role ensures every project is completed to KDG standards by addressing punch list items, warranty issues and final adjustments in a professional, customer-focused manner.

Key Responsibilities:

- Complete punch list and warranty work for cabinetry projects
- Diagnose and resolve issues including:
 - Door/drawer alignment
 - Finish touch-ups
 - Hardware adjustments/replacements
 - Trim and molding corrections
- Coordinate with the KDG team on service schedules and parts needed
- Communicate clearly with homeowners, builders, and project managers on-site
- Maintain detailed records of work completed and outstanding items
- Ensure all work meets KDG quality standards before project close-out
- Identify and report product or installation issues proactively

Qualifications:

- Proven experience in cabinet installation, woodworking and general carpentry
- Ability to read and interpret blueprints, schematics, and technical drawings.
- Proficiency in using woodworking tools and equipment.
- Strong attention to detail and commitment to quality workmanship.
- Ability to lift and carry heavy materials (up to 75 lbs.).
- Ability to work independently or as part of a team.
- Must have a clean driving record and pass a background check

Education & Experience:

- High school diploma or equivalent required.
- Vocational training or apprenticeship in cabinetry, woodworking, or related field preferred.
- 10+ years of experience in high end cabinetry installation
- Clean driving record required

Work Environment:

- Work may involve exposure to sawdust, loud noise, and heavy lifting.
- Ability to stand, bend, and work with hands for extended periods.

Job Type: Full-time

Benefits:

- 401(k)
- 401(k) matching
- Dental insurance
- Health insurance
- Paid time off & holidays
- Tools provided

Experience:

- Cabinet installation: 5 years (Preferred)

Ability to Commute:

- Jacksonville, FL 32216 (Required)

Work Location: In person